HEWLETT-PACKARD COM Intellectual Property Admini O. Box 272400 Collins, Colorado 80527-2400 02-05-0

ATTORNEY DOCKET NO.

FEB 0 3 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s):

Qiming Chen, et al.

Confirmation No.: 7356

TRADEMASI'S Application No.: 09/464,311

Examiner: A.K.R. Boyce

Filing Date:

12/15/1999

Group Art Unit: 3623

Title:

Customer Profiling Apparatus for Conducting Customer Behavior Pattern Analysis, and

Method for Comparing Customer Behavior Patterns

Commissioner for Patents

PO Box 1450

Alexandria, VA 22313-1450

RECEIVED

FEB 1 0 2004

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT GROUP 3600

Sir:

Transmitted herewith is/are the following in the above-identified application:

(X) Response/Amendment Petition to extend time to respond as

New fee as calculated below ()

- Supplemental Declaration ()
- No additional fee (Address envelope to "Mail Stop Non-Fee Amendment") 1.1
- Other: Request for RCE, in dupl.; 2 return postcards; \$1,276.00 cheeks (X)

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY										
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR		(5) PRESENT EXTRA		(6) RATE		(7) ADDITIONAL FEES	
TOTAL CLAIMS	18	MINUS	24		=	0	×	\$18	\$	0
INDEP. CLAIMS	4	MINUS	3		=	1	×	\$86	\$	86
[] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM + \$290									\$	0
EXTENSION FEE	1ST MONTH \$110.00		MONTH 20.00	3RD MON \$950.00		1	4TH MONTH \$1480.00		\$	0
OTHER FEES									\$	
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT									\$	86

A check for \$1,276.00 is enclosed. At any time during the pendency of this application, please charge any red required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

"Express Mail" label no. EL 979951795

Date of Deposit <u>02/03/2004</u>

I hereby certify that this is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on Office to Audiessee Salvice and is addressed to: Patents, Alexandria. 22313-1450.

Typed Name: Terry J. Gruber

Respectfully submitted,

Qiming Chen, et al.

by Satheesh

Keith D. Grzelak , Karra, Reg. #40

Attorney/Agent for Applicant(s) Reg. No. 37,144

Date: 02/03/2004

Telephone No.: (509) 624-4276

- Attach as First Page to Transmitted Papers -